

	<b>HEALTH AND SAFETY, ENVIRONMENT AND QUALITY INTEGRATED POLICY</b>	Rev.1 Last update: 10/10/2023
	<b>ISO9001:2015 ISO14001:2015 ISO45001:2018</b>	

POLARIER is an organization dedicated to the provision of industrial laundry and textile management services for the hotel sector, whose activities include washing, drying, processing, integral logistics of clothes, with headquarters at Calle Gremi de Ferrers, 37, Polígono de Son Castelló, in the municipality of Palma.

POLARIER has a human team and a management team with long experience in the sector.

The management of POLARIER expresses its commitment to quality, safety and health at work and respect for the environment in this integrated policy. In such a way that they undertake to:

- ✓ Continuously review and update this policy, which will be the frame of reference for establishing the objectives of the POLARIER Integrated Management System.
- ✓ Meet all management system, client and stakeholder requirements.
- ✓ Allocate the necessary resources, where possible, to achieve continuous improvement of the management system, making it more effective every day.
- ✓ Constantly ensure the full satisfaction of the client, maximizing the quality of the services provided, while trying to minimize our impact on the environment.
- ✓ Promote environmental information to all stakeholders and provide appropriate training to workers.
- ✓ Implement measures within its power to ensure environmental protection, including prevention of pollution that may be caused by the activity, and other specific commitments relevant to the context of POLARIER, as well as have the means to act in the event of an environmental emergency.
- ✓ To provide safe and healthy working conditions to prevent damage and deterioration of health in the work carried out at POLARIER.
- ✓ Analyze and identify actions aimed at eliminating hazards and reducing risks to occupational safety and health, including the causes of occupational accidents and incidents, in order to implement corrective actions and control and prevent risks.
- ✓ Involve all the companies to whom we subcontract their services in the Management System and thus ensure a correct environmental, quality, safety and health performance at work.
- ✓ Ensure compliance with the legal requirements that are applicable to the activity developed, as well as other requirements that may be established.
- ✓ Provide the necessary means to ensure the participation and involvement of workers in the management system.
- ✓ Disseminate this integrated policy among employees, collaborators, clients or other stakeholders, as well as seek its understanding and implementation within the organisation.

By applying this management policy, POLARIER strives to ensure customer satisfaction, providing a quality service and ensuring the safety of workers, while minimizing the environmental impacts resulting from its activity.

Palma, 10 October 2023



  
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